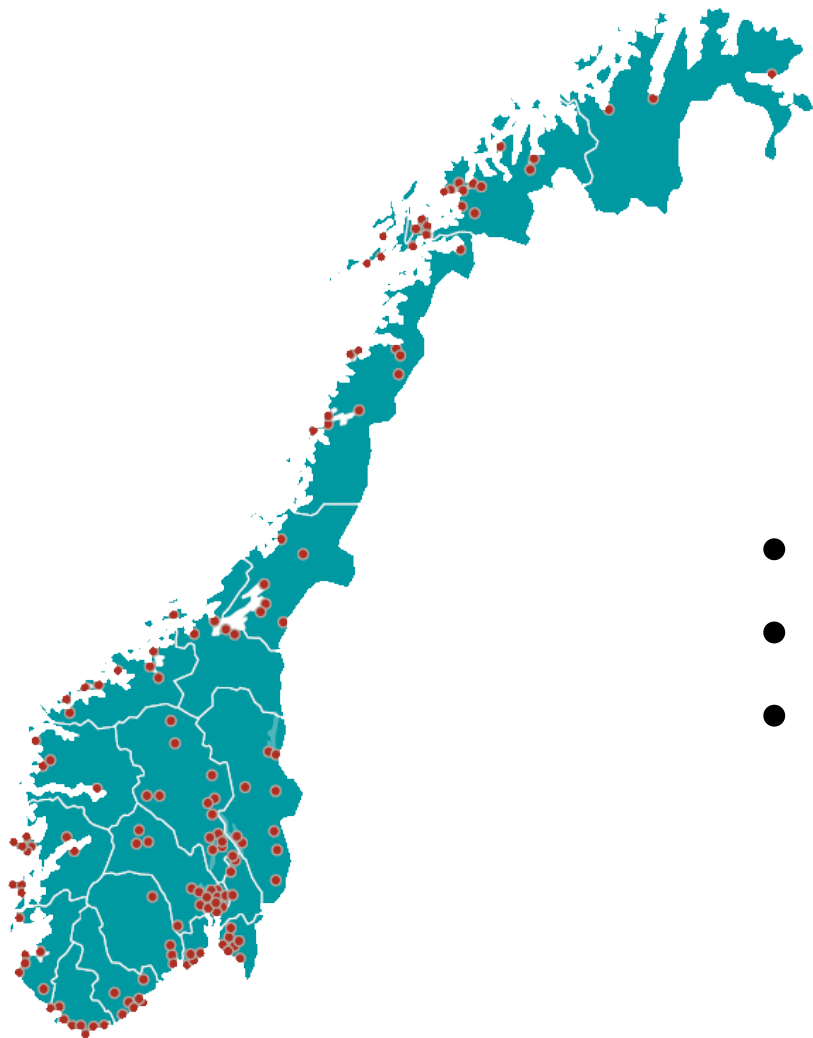


Counselling on return in reception centres in Norway

EMN German Conference in Berlin, 4th of May 2017.

Knut Holm, The Norwegian Directorate of Immigration

Reception centres all over Norway



- 109 Reception centers
- 10 000 residents
- RCs all over the country – national policy

Guidelines return counselling - RC

- Return counselling by RC staff after first and second negative decision
 - Consequence of the decision and the duty to leave the country and consequences if not leaving
 - Return support schemes
 - The different implications of forced and assisted return.

Do we have to return?



Lutf Muhammed Ubad med datteren Aiah (9), kona Leena Ali Ahmed, datteren Ala (9) og sønnene Abdurrahman (7) og Muhammad (8). Yngstejenta Sama (1) sov da bildet ble tatt.

SAMFUNN

– Vi vil bare ha et tydelig svar

INNVANDRING: Far til seks, Lutf Muhammed Ubad fra Jemen, er utslitt av usikkerhet. – Barna våre har vært her i over fire år, kan vi ikke få et klart svar: Må vi dra eller kan vi bli?

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THIRD EDITION

MOTIVATIONAL INTERVIEWING

Helping People Change

William R. Miller and Stephen Rollnick

Important MI techniques

- Reflective listening
- Open ended questions
- Provide affirmations
- Summary statements
- To give information

Aim – Informed choice

- The present situation .
- The home country with a focus on connection and family
- Accommodation – school - work
- Health issues
- Voluntary return versus deportation by the police.
- Return support schemes

Orientation conversation by UDI



Orientation about the asylum decision

- Individual conversation between UDI staff and asylum seekers in RC with a negative decision
- Purpose: Inform about the negative decision so the resident understands the outcome of his/her case

Three goals with the orientation

- To make sure that a person with a final rejection is aware of his status
- To explain the implications and obligations
- To make sure that the person understand that the application has been thoroughly assessed, and that the case processing is finished

Does it work?



Results

- Increase in number attending return interviews and orientations
- Increase share of participants having had these who apply for AVR
- Rejected asylum seeker are better informed of their situation and more aware of their asylum case.
- Less unrest and challenging behaviour.
- More professional return interviews.
- Combination of approaches leads to more attention on return and the process.

Evaluation and way forward

- Methodological challenges in verifying if the interviews and orientations contribute to return to countries of origin
- 2017:
 - 5 000 interviews by RC staff in 40 RCs
 - 2 000 orientations by UDI staff

Return Counselling in Norway

Summary:

- Use of Motivational Interviewing as method
- Individual approach
- Combination of counselling both from reception centre and the Directorate of Immigration
- Focus on Return Scheme