



State Secretariat for Migration

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Section Bases of Return and
Return Assistance


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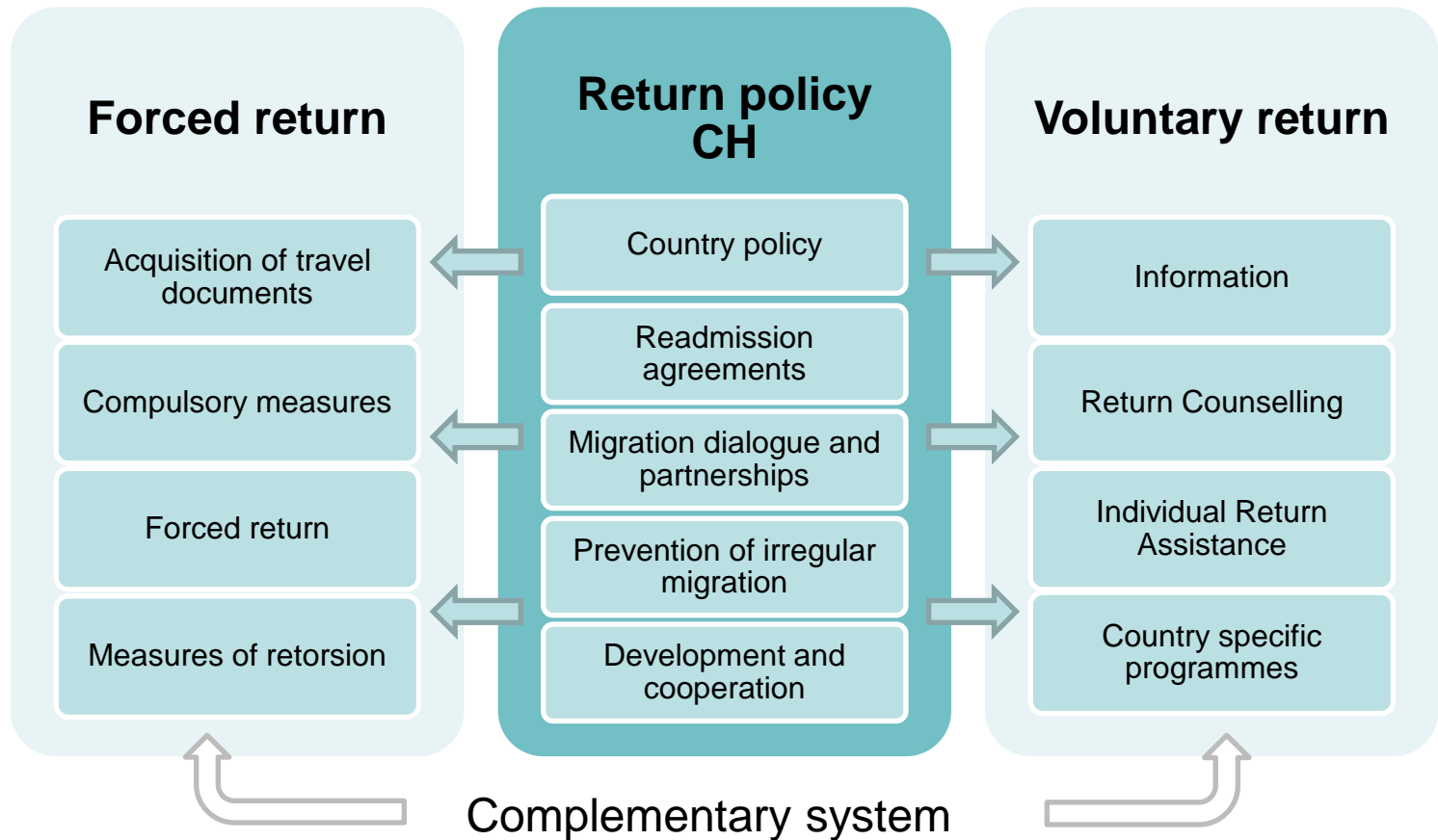
**Return Assistance:
a change of perspective.**



 Return Assistance



Return Policy of Switzerland





Why do efficiency and quality matter in the context of return?

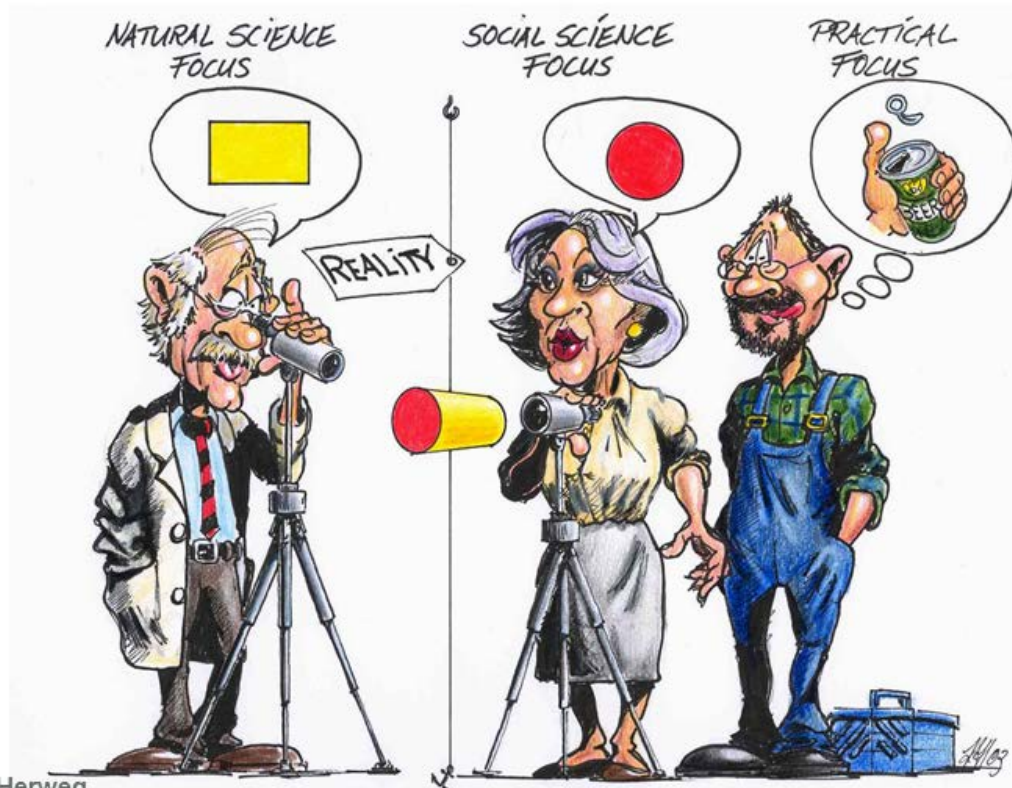
- Sensitive context
- Return is cost intensive
- Complex and highly volatile procedures
- Numerous stakeholders

→ **Increase acceptance and credibility of return policy**

However, what means efficient, what is quality?



Perspective and Prejudice



Cartoon: K. Herweg



1. Efficiency: Monitoring regarding the enforcement of return I

Aims:

- Identify possible areas of stress regarding the enforcement of return
 - Create transparency face the public
 - Compare cantons among each others
 - Mandate from the parliament (Art. 46 Abs. 3 Asylum law)
- **Several discussions with cantons about the concrete design of a monitoring**



Goals and Reality



Cartoon: K. Herweg

... AND ITS SIDE-EFFECTS

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1. Efficiency: Monitoring regarding the enforcement of return II

Difficulties:

- Challenging to find consensus between Confederation and Cantons
- Cantons want country specific indicators, the SEM and the parliament demand for cantonal statistics
- Comparability between Cantons are difficult due to different frameworks / Data quality?
- How to show it as simple as possible? There is no need for scientific data

Interim solution: Annual monitoring, sounding in Cantons



2. Quality/ Efficiency regarding return counselling I

Mandate:

- Principles for quality assurance
- Elaboration of quality criteria with counselling offices
- Concrete evaluation of ten return counselling offices

Aim:

- To draw a balance about return counselling in Switzerland (efficiency and quality)
- To develop quality standards for new counsellors and regarding restructuring of asylum procedure



2. Quality/ Efficiency regarding return counselling II

Main research questions:

- How should quality and efficiency criteria for return counselling be defined?
 - Number of returnees?
 - Length of counselling sessions?
 - Feed-back of returnees?
- What is quality and efficiency in the context of return counselling, why does it matter?
- What works during counselling?
- Where is potential to optimize? How to measure efficiency in the future?



2. Quality/ Efficiency regarding return counselling III

Data will be collected on different levels and among different stakeholders and finally linked to each other

First step:

- Statistical analyses
- Half-standardised interviews with superiors or counselling offices
- Expert interviews

Second step:

- Interviews with counsellors, returnees and related stakeholders



Thank you for your attention



Do you have any questions?