



Federal Office
for Migration
and Refugees

Return and reintegration Kosovo

Advice, support and
psychological counselling

ENGLISH



Rückkehr

Durchgeführt von:

giz

Deutsche Gesellschaft
für Internationale
Zusammenarbeit (GIZ) GmbH

BAMF





Return as an opportunity

The Bundesamt für Migration und Flüchtlinge (Federal Office for Migration and Refugees) supports sustainable and social return to Kosovo with the reintegration project URA. The project assists people returning to Kosovo and presents them with pathways towards a new beginning. URA provides returnees with new perspectives and helps them to reintegrate sustainably in their home country.

Return Centre Pristina

During a confidential counselling session, the individual needs for reintegration in Kosovo are identified together with the returnee and possible solutions are discussed. Social counselling, job placement and, if necessary, psychological counselling, provide returnees with a new perspective in their home country and facilitate their reintegration.



The advisors collect basic information of the returnees during the first counselling session. They then objectively assess the respective situation of the returnees and their specific requirements for protection.

Together with the returnees, the advisors develop an individual solution for a long-term perspective. For this purpose, they contact other important agencies, accompany the returnees to meetings with authorities and employment agencies and/or assist in locating suitable accommodations.

They also point out additional support options, such as the Kosovar reintegration programme.

Information and contact

Office hours at the Return Centre Pristina are Monday to Friday
9.00 a.m.–11.30 a.m. and 12.30 p.m.–4.00 p.m.

Return Centre “URA – The Bridge”

Arkitekt Karl Gega No. 38

10000 Pristina (Republic of Kosovo)

Telephone: +383 (0) 45 625 886

E-Mail: kosovo@bamf.bund.de

Requests for assistance and support are only accepted at the Return Centre in Pristina. The request must be made in person within eight weeks of return.

Financial support is provided only to those returning from:



Baden-
Württemberg



Berlin



Bremen



Lower Saxony



North Rhine
Westphalia



Saxony



Saxony Anhalt



Schleswig-
Holstein



Thuringia

Possible support

Depending on the need, immediate assistance can include:

- free social counselling / job placement
- partial reimbursement of travel costs to the return centre
- onetime payment of a transitional allowance
- onetime reimbursement of treatment and medical costs
- granting of a monthly rent allowance

If applicable, reintegration services can include:

- onetime payment of training costs for language courses
- provision of basic school equipment (materials)
- provision of private tutoring for school-age children and adolescents
- subsidy for training costs for theoretical and practical vocational training
- allowance for living expenses during training
- job placement / procurement of job creation schemes

The following can be granted for business start-up support on a onetime basis and only in the case of voluntary return:

- payment of training costs
- provision of a training allowance
- start-up support for promising business ideas

Support that goes beyond social counselling is decided on an individual basis according to need and/or vulnerability. There is no legal claim to the support services.

The Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH supports the URA project in Kosovo on behalf of the Bundesamt für Migration und Flüchtlinge. GIZ is responsible for the administration and implementation of the project.

The URA project has an annual term and ends with the calendar year. At the end of the term, the project can be extended for another year.

More information:
www.bamf.de/return
www.bamf.de/ura

Imprint

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